Forwarded By: Katie McKenzie - <u>Katie.McKenzie@argyll-bute.gov.uk</u>	
Subject	

## **Incident Reference # 200504- 000081**

Member with Interest: Alan Reid

478 Bus Service, Portavadie - Dunoon

Assigned: No Value

Date Created: 04/05/2020 02.22 PM Date Last Updated: 12/05/2020 10.39 AM

Status: Response Added

Note By (Road and Infrastructure Services) (12/05/2020 10.39 AM)

Dear Councillor Reid,

If possible, can the Transport Forum provide dates and times of when this occurs, this will allow us to present data to WCM to resolve the issue. If we can't identify the driver we can't fix the issue.

Kind Regards,

Amy Bruce

Note By (Alan Reid) (04/05/2020 02.22 PM)

It was reported to the Forum that this bus often leaves the bus stop at Kames before the departure time in the timetable. Please contact West Coast Motors and ask them to tell their drivers not to leave early.